

# CSM

CENTRAL STATION MONITORING  
UL® Listed Supervising Station



## USER MANUAL

**March 7, 2002**

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## MASweb Overview

Our web site includes a link to our MASweb server. This new application allows you to view account information in real time.

The following options have been enabled:

- View
- Print reports
- Test

To get started, point your Microsoft® Internet Explorer browser (version 4 or better) to <http://www.csmul.com> and you will discover our website where you will find, among other things, a link near the bottom of the page:



Clicking on the MASweb logo will bring you to the MASweb login page. Each of your authorized employees will be assigned a unique username and password.

The three access levels available to choose from are WEBRESTRICT (view only), WEBTEST (view only and place in test), and WEBUSERS (view, change, and place in test). All access levels include the option to run reports. At this time access levels are set to either WEBRESTRICT (view only), or WEBTEST (view and place in test).

MASweb is optimized for use with Microsoft® Internet Explorer version 4 or newer running on Microsoft® Windows® 9x or NT (version 4, 5, or 5.1).

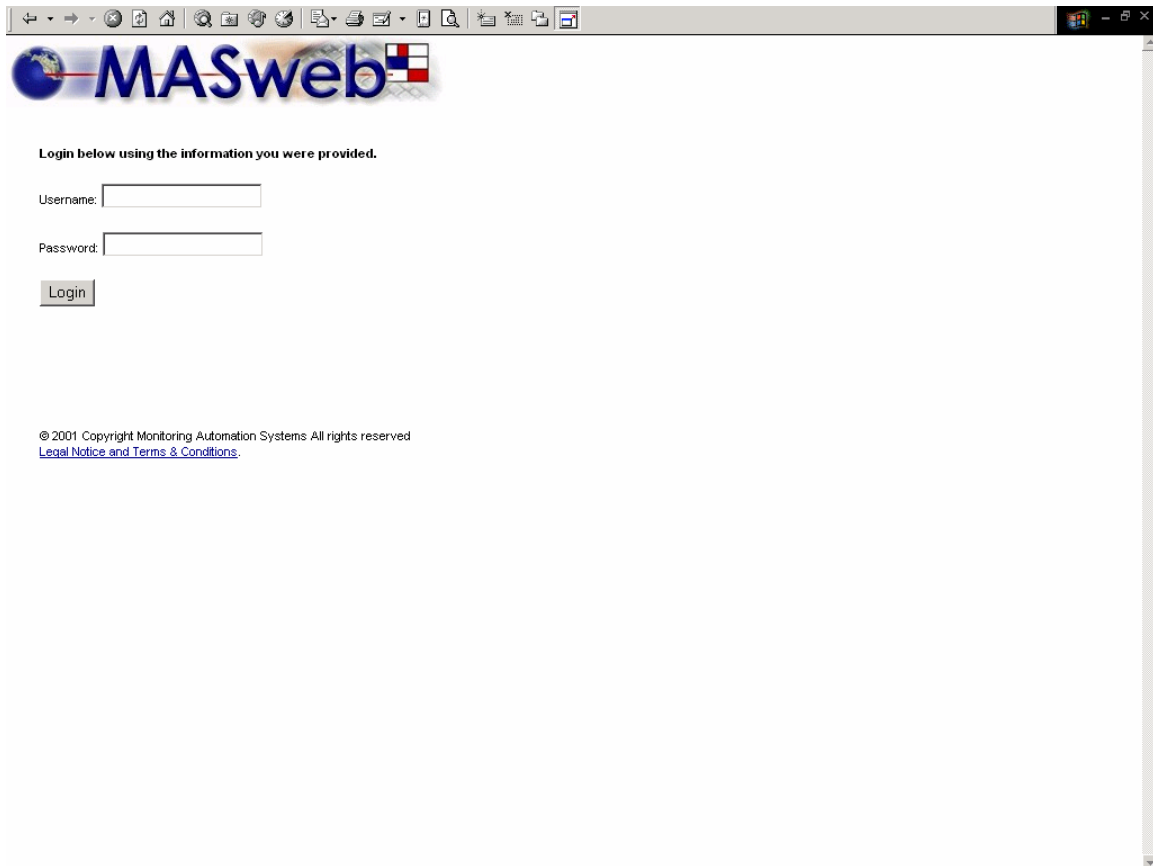
Apple OS and Netscape are not presently supported. Apple OS MASweb users may want to try using the program VirtualPC.



## CSM Home Page

From <http://www.csmul.com> click on the MASweb logo to access the MASweb logon screen.

The CSM Home Page also has a link to Brochures, which includes a copy of this manual and a link to install Adobe® Acrobat® Reader®.

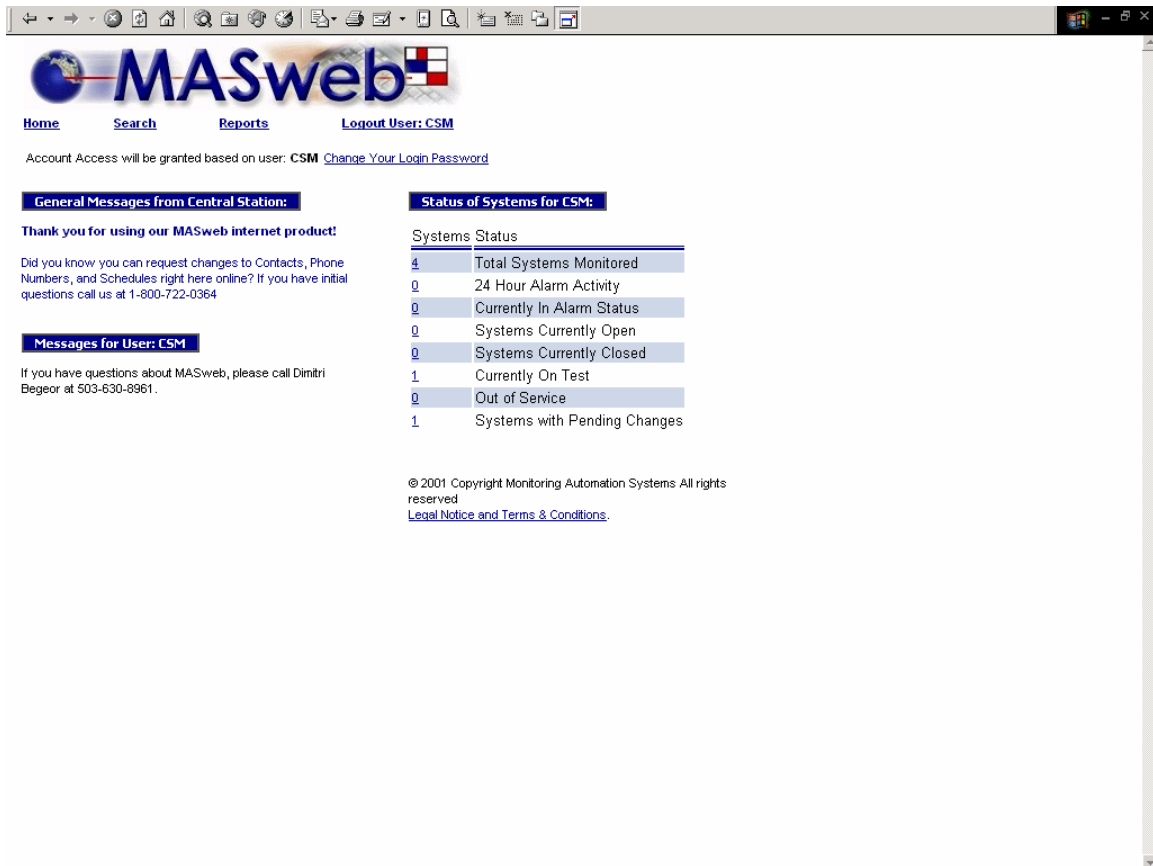


## MASweb Login Screen

Following the [MASweb® MASTermind Monitoring Server link](#) will bring you to the MASweb login screen.

Enter your Username and Password and then press the Login button.

CSM will provide this information to you when you sign up for the MASweb service.

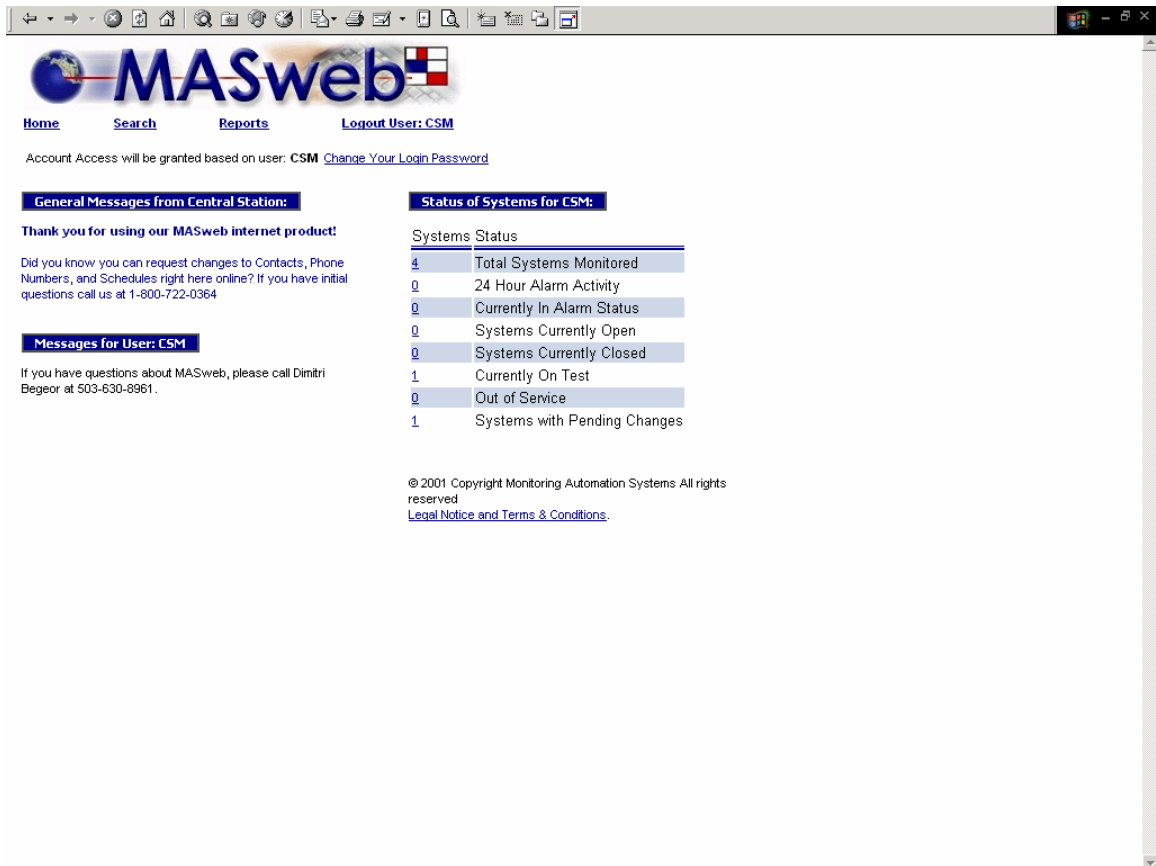


## MASweb Home Page

When you successfully log in, you will see the MASweb Home page, which is the directional guide for all of your accounts.

The username currently logged-in appears at the top of the screen. The user has the option of changing their password from this area. We strongly suggest that you change the password supplied by CSM. The password and user name are not case sensitive, alphanumeric characters are allowed, and spaces between the letters are allowed.

The upper left block of information entitled General Messages from Central Station is a broadcast message to all Dealers. Below that is a message block that is user specific.

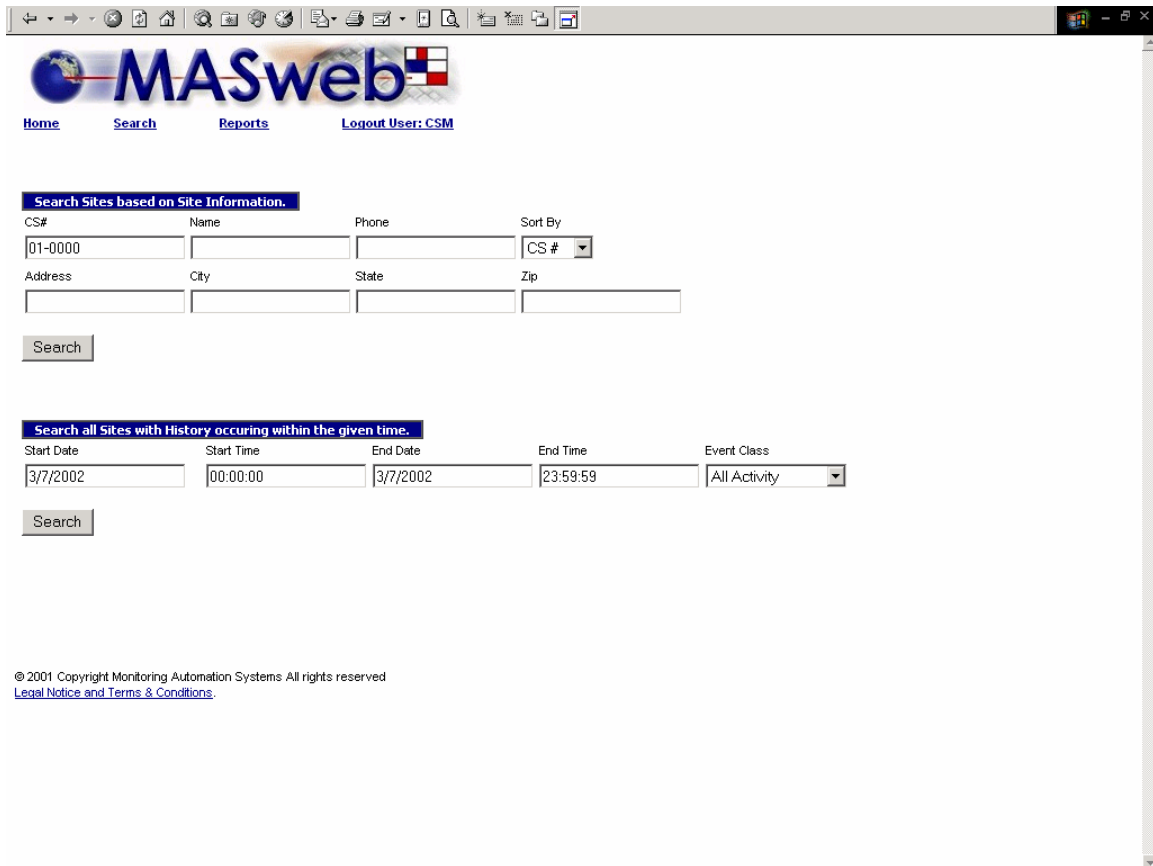


The links at the top of this screen appear on all screens in MASweb:

- **Home** - will take bring you back to the MASweb home page.
- **Search** - will take you to a search query form.
- **Reports** - will take you to a report query form.
- **Logout** - will log you out of MASweb.

The System Status box on the right side of the MASweb home page includes links to detailed account lists from the following categories:

- **Total number of monitored systems**
- **Systems with alarm activity during the past 24 hours**
- **Systems currently in alarm**
- **Systems currently open**
- **Systems currently closed**
- **Systems currently on test**
- **Systems currently out of Service**
- **Systems with pending changes**



## Search

Following the SEARCH link will bring you to this page where you can search by CS#, name, phone, address, city, state, or zip.

To view all accounts, leave the fields blank and press the search button or press the enter button on your computer keyboard.

A CS# search may be performed using the line number alone or by adding a dash and the account number. (30-0000 for example).

A NAME search may be done using one or more letters of the name. A PHONE search may be accomplished using the area code only or by using the area code with prefix or by entering the entire number. No dashes please.



The screenshot shows the MASweb application interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this, there are two search sections. The first section is titled "Search Sites based on Site Information." and contains a form with fields for CS#, Name, Phone, Sort By (a dropdown menu), Address, City, State, and Zip. A "Search" button is located below the form. The second section is titled "Search all Sites with History occurring within the given time." and contains a form with fields for Start Date, Start Time, End Date, End Time, and Event Class (a dropdown menu). A "Search" button is also present below this form. At the bottom of the page, there is a copyright notice: "© 2001 Copyright Monitoring Automation Systems All rights reserved" and a link to "Legal Notice and Terms & Conditions".

An ADDRESS search may be performed using the entire premise address or by using the wildcard character (%) first followed by numbers or letters included in the address.

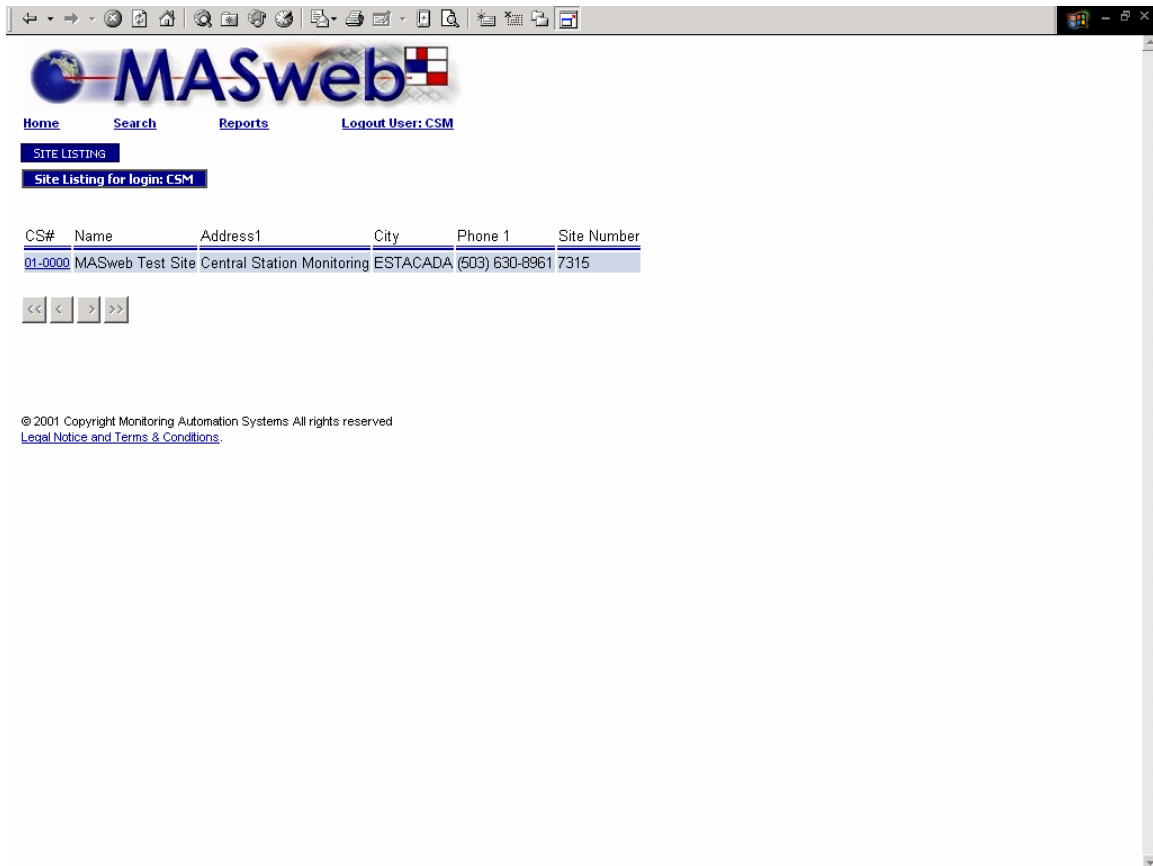
A search by STATE and ZIP are performed just like the NAME search.

In all search queries, you will indicate the date and time range desired. Enter the date and time using the following forms:

- Use MM/DD/YYYY to indicate the date (Month/Day/Year)
- Use HH:MM:SS to indicate the time (Hour:Minute:Second)

Using the drop-down menu, you may choose one of the three event classes to be included in your search:

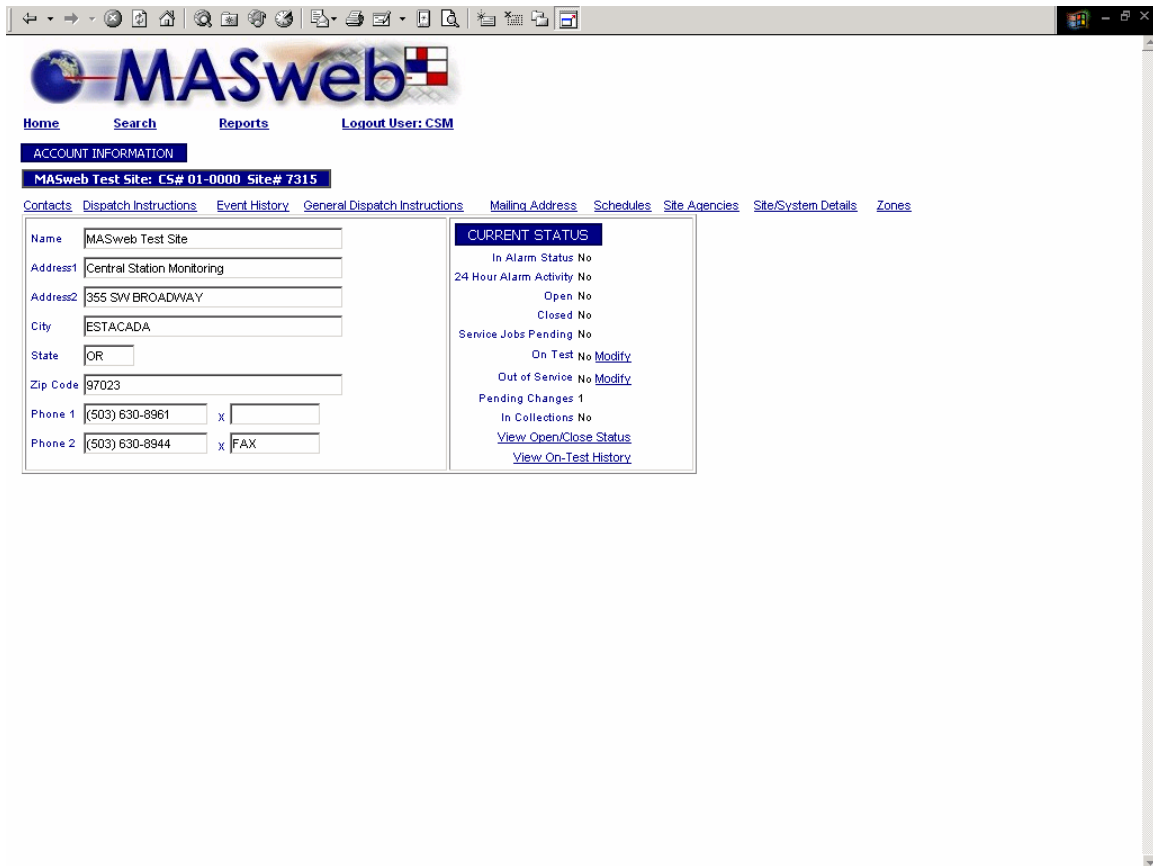
- All activity
- Alarm activity
- Operator actions



## Site Listing

The Site Listing screen displays a list of accounts returned by your search.

Under the CS# heading is a hyperlink to each account which will take you to the main account information screen for that CS#.

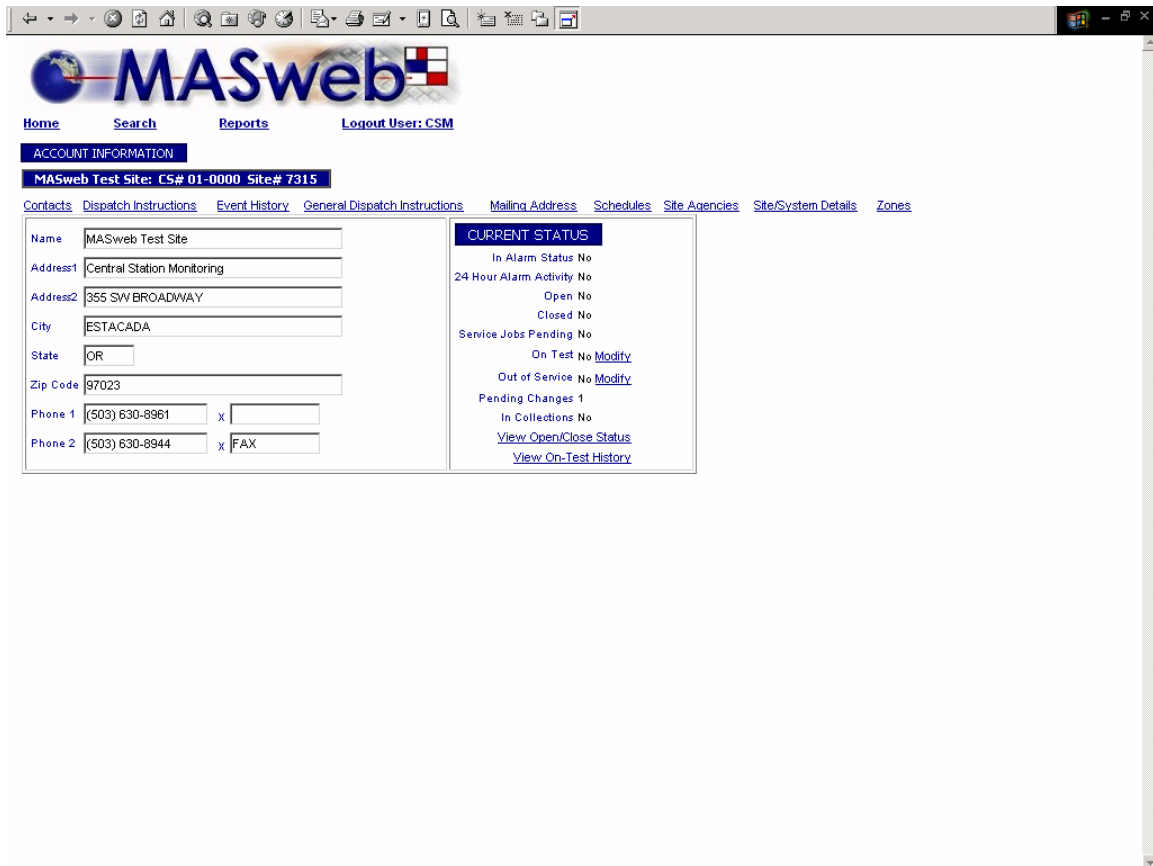


## Account Information

The Account Information screen displays basic site information.

The CURRENT STATUS box on the right includes:

- In Alarm Status
- 24 Hour Alarm Activity
- Open
- Closed
- Service Jobs Pending
- On Test
- Out of Service
- Pending Changes
- In Collections

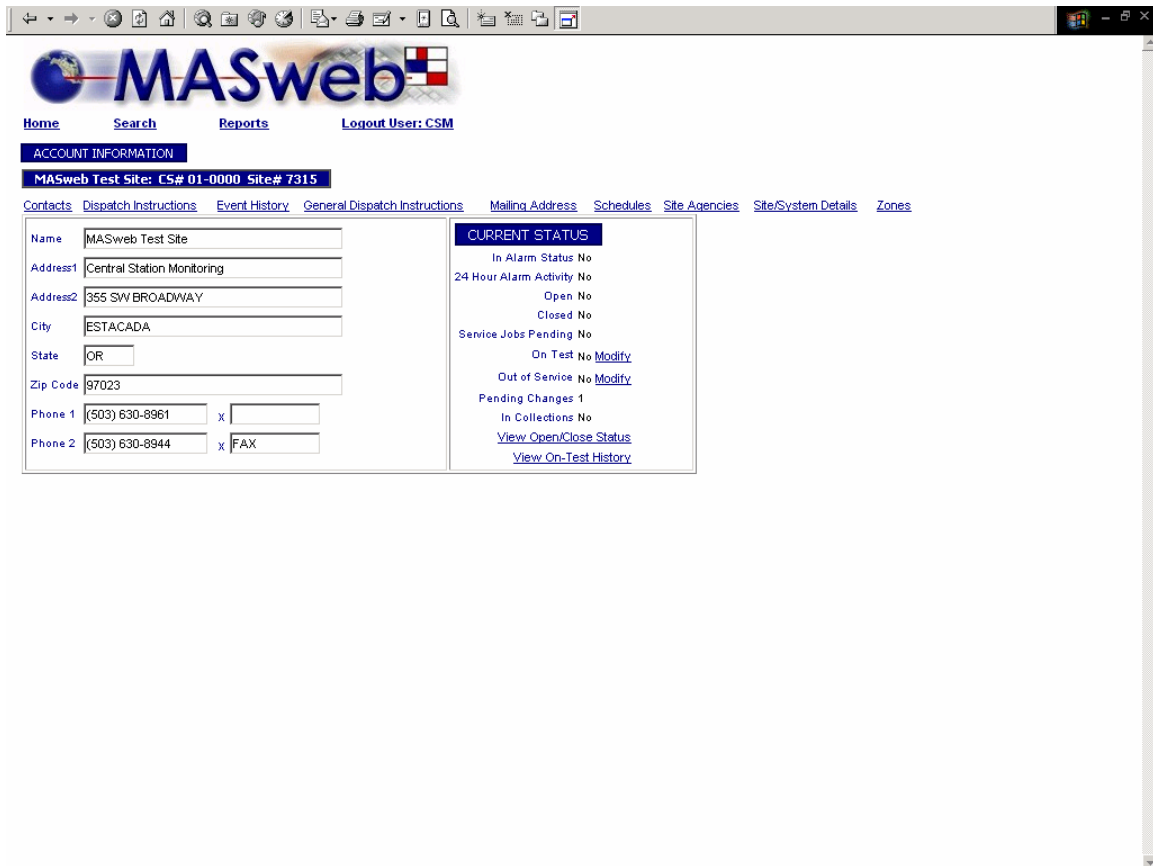


Hyperlinks below the CURRENT STATUS box will take you to:

- On Test (Modify)
- Out of Service (Modify)
- View Open/Close status (by zone)
- View On-Test History

The On Test History link will return a history screen displaying each time the account was placed in test including hyperlinks to each test period.

These hyperlinks take you to snapshots of database information.



Contacts link will display the contacts associated with this system.

Dispatch Instructions link displays zone-specific instructions.

Event History link will display history associated with this system.

General Dispatch Instructions link displays the main dispatch page.

Mailing Address link displays where open/close reports are sent.

Schedules link will display temporary and permanent schedules.

Zones link will display a list of zones associated with this system.

Site Agencies link displays FD, PD, & Medical dispatch information.

Site/System Details link displays the Site/Systems Detail screen.

Home Search Reports Logout User: CSM

CONTACT LIST

Contact List for MASweb Test Site: CS# 01-0000 Site# 7315

[Contacts](#) [Dispatch Instructions](#) [Event History](#) [General Dispatch Instructions](#) [Mailing Address](#) [Schedules](#) [Site Agencies](#) [Site/System Details](#) [Zones](#)

Name	CS Seqno	Pin	User#	Start Date	End Date	Pending Request
NAME, YOUR	10	1234	01	11/9/2001	Permanent	

<< < > >>

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## Contact List

# CSM

CENTRAL STATION MONITORING  
UL® Listed Supervising Station

CONTACT LIST

CONTACT LIST for MASweb Test Site: CS# 01-0000 Site# 7315

Site Information Event History

Name	CS Seqno	Pin	User#	Start Date	End Date	Pending Request
NAME.YOUR	10			11/9/2001	12/31/1969	16:00

<< < > >>

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## Contact List

The screenshot shows the MASweb application interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this is a section titled CONTACT INFORMATION, which includes a sub-section for MASweb Test Site: C5# 01-0000 Site# 7315. A list of navigation links follows: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The main content area contains a form with the following fields: First Name (YOUR), Last Name (NAME), Pin (1234), Use# (01), Type (Service Support), Start Date (11/9/2001), End Date, Has Key (No), and Contract Signer (No). Below the form is a section titled PHONE NUMBERS, which contains a table with the following data:

Phone #	Extension	Email Address	Pending Request
(503) 630-8961	NA	begeord@cuaccess.net	
(503) 630-8944			

At the bottom of the screenshot, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved. Legal Notice and Terms & Conditions.

## Contact Information

Includes links to view contact telephone numbers.



The screenshot shows the MASweb interface with the following elements:

- Browser address bar and navigation icons at the top.
- MASweb logo with a globe icon.
- Navigation menu: Home, Search, Reports, Logout User: CSM.
- Section header: CONTACT PHONE NUMBER.
- Text: NAME, YOUR: CS# 01-0000 Site# 7315.
- Navigation links: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, Zones.
- Form fields:
  - Phone #: (503) 630-8981
  - Phone Type: MAIN OFFICE PHONE (dropdown)
  - Extension: NA
  - Start Time: 800
  - End Time: 1700
  - Comment: (empty)
  - Email Address: begeord@cuaccess.net

## Contact Phone Number

The screenshot shows a web browser window displaying the MASweb application. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this is a section titled "DISPATCH INSTRUCTIONS" with a sub-header "Dispatch Instruction List for MASweb Test Site: CS# 01-0000 Site# 7315". A list of instructions is shown with columns for Site ZD, Page, Effective Date, and Expire Date. The first entry is for Site ZD 2, Page 12/5/2001, Effective Date 16:45:55, and Expire Date 1/1/2079. The second entry is for Site ZD 100, Page 3/5/2002, Effective Date 14:14:37, and Expire Date 1/1/2079. Below the table are navigation buttons for first, previous, next, and last. A note at the bottom states: "NOTE: The first time you view a Dispatch Instructions an ActiveX control will be installed on your system, this will take time. To view these pages correctly your browser must allow the installation of ActiveX controls." At the very bottom, there is a copyright notice: "© 2001 Copyright Monitoring Automation Systems All rights reserved" and a link to "Legal Notice and Terms & Conditions."

Site ZD	Page	Effective Date	Expire Date
2	12/5/2001	16:45:55	1/1/2079
100	3/5/2002	14:14:37	1/1/2079

## Dispatch Instructions

Home Search Reports Logout User: CSM

**DISPATCH INSTRUCTIONS**

**MASweb Test Site: CS# 01-0000 Site# 7315** ♦ Update Requested

[Contacts](#) [Dispatch Instructions](#) [Event History](#) [General Dispatch Instructions](#) [Mailing Address](#) [Schedules](#) [Site Agencies](#) [Site/System Details](#) [Zones](#)

Site ZD	Page	Effective Date	Expire Date
2		12/5/2001 16:45:55	1/1/2079

DISPTACH ARMED GUARD ONLY |

[View the Call List for These Instructions](#)

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## Dispatch Information

Includes link to view call list

The screenshot shows the MASweb application interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this is a sub-header for 'CALL LIST' and a specific site identifier: 'MASweb Test Site: CS# 01-0000 Site# 7315 Site Dispatch Page# 2'. A secondary navigation bar contains links for Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The main content area displays the message 'There are no Callist Records to Display' and a grid of filter buttons: Premise, Contact(s), Install Co., All Install Co., Corp. Acct., Agency, All CS Cont, Serv. Co., All Serv. Co., All Corp. Acct., and Clear All.

## Call Lists

The screenshot shows the MASweb web application interface. At the top, there is a browser toolbar. Below it is the MASweb logo and navigation links: Home, Search, Reports, and Logout User: CSM. A 'HISTORY' tab is selected. Underneath, there is a sub-header 'Select History for Site: 7315: MASweb Test Site' and a list of navigation links: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. A search form is present with the following fields: Start Date (3/7/2002), Start Time (00:00:00), End Date (3/7/2002), End Time (23:59:59), Sort Order (Descending), and Max Events Returned (100). A 'Search' button is located below the form. At the bottom of the interface, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved, and a link to 'Legal Notice and Terms & Conditions'.

## History



[Home](#)  
 [Search](#)  
 [Reports](#)  
 [Logout User: CSM](#)

**SITE HISTORY**

**MASweb Test Site: C5# 01-0000 Site# 7315**

[Contacts](#)  
 [Dispatch Instructions](#)  
 [Event History](#)  
 [General Dispatch Instructions](#)  
 [Mailing Address](#)  
 [Schedules](#)  
 [Site Agencies](#)  
 [Site/System Details](#)  
 [Zones](#)

Event Date	Zone	State	Event	Comment	User#	User
3/6/2002 10:40:52			Clear Expected Event	Event: SN001 Type: Schedule 1 Expect: 3/7/2002 08:00 Late: 3/7/2002 08:00		
3/6/2002 10:40:48			Clear Expected Event	Event: CLTEST Type: System Test 19 Expect: 3/7/2002 10:51 Late: 3/7/2002 10:51		
3/6/2002 10:40:43			Clear Zone Status	Zone: CL		
3/5/2002 14:10:01			FAIL TO OPEN - LOG	Schedule# 1 Late time Mar 5 2002 2:10PM		
3/4/2002 10:51:23			Placed On Test	Cat: 72HR Expires: Mar 7 2002 10:51AM		YOUR NAME
3/4/2002 10:51:06			Clear Test			YOUR NAME
3/4/2002 10:51			Placed On Test	Cat: 72HR Expires: Mar 7 2002 10:51AM		YOUR NAME
3/4/2002 10:48:26			Clear Test			YOUR NAME
3/4/2002 10:48			Placed On Test	Cat: 72HR Expires: Mar 7 2002 10:48AM		YOUR NAME
3/4/2002 10:46:53			Clear Test			MAS



The screenshot shows a web browser window displaying the MASweb application. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below this is a header for 'GENERAL DISPATCH INSTRUCTIONS' and a sub-header 'General Dispatch Instructions List for MASweb Test Site: C5# 01-0000 Site# 7315'. A secondary navigation menu includes links for Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. A table displays the following data:

Effective Date	Expire Date
11/12/2001	1/1/2079

Below the table are navigation buttons: <<, <, >, >>. A note states: 'NOTE: The first time you view a General Dispatch Instructions Page an ActiveX control will be installed on your system, this will take time. To view these pages correctly your browser must allow the installation of ActiveX controls'. At the bottom, there is a copyright notice: '© 2001 Copyright Monitoring Automation Systems All rights reserved' and a link for 'Legal Notice and Terms & Conditions'.

## General Dispatch Instructions

The screenshot shows a web browser window displaying the MASweb interface. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below this, a blue banner reads "GENERAL DISPATCH INSTRUCTIONS". Underneath, another blue banner specifies "MASweb Test Site: CS# 01-0000 Site# 7315". A horizontal menu of links includes Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. A table with two columns, "Effective Date" and "Expire Date", shows the dates 11/12/2001 and 1/1/2079 respectively. Below the table is a large text box containing the following instructions:

1. CALL PREMISE
2. IF NA CALL RP'S
3. IF NO CONTACTS-DISPATCH

## General Dispatch Information



The screenshot shows a web browser window displaying the MASweb application. The browser's address bar is empty. The MASweb logo is prominently displayed at the top left of the page. Below the logo, there are navigation links for Home, Search, Reports, and Logout User: CSM. A blue header bar contains the text "MAILTO LIST" and "Mailing Address List for MASweb Test Site: CS# 01-0000 Site# 7315". Below this header, there are several navigation links: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. A table is displayed with the following columns: Mailing Name, Mail Addr1, Copies, and Pending Request. The first row of the table contains the text "Central Station Monitoring" in the Mailing Name column and "355 S Broadway 1" in the Mail Addr1 column. Below the table, there are four navigation buttons: <<, <, >, and >>. At the bottom of the page, there is a copyright notice: "© 2001 Copyright Monitoring Automation Systems All rights reserved" and a link to "Legal Notice and Terms & Conditions".

## Mailing Address

The screenshot shows a web browser window displaying the MASweb application. The browser's address bar and toolbar are visible at the top. The MASweb logo is prominently displayed, followed by navigation links: Home, Search, Reports, and Logout User: CSM. Below the logo, a blue bar indicates the current site: MASweb Test Site: C5# 01-0000 Site# 7315. A horizontal menu contains several links: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address (which is highlighted), Schedules, Site Agencies, Site/System Details, and Zones. The main content area is a form titled 'MAILING ADDRESS' with the following fields: Mailing Name (Central Station Monitoring), Attention (empty), Mail Addr1 (355 S Broadway), Mail Addr2 (empty), City (ESTACADA), State (OR), Zip Code (97023), County (CLACKAMAS), Country (USA), and Copies (1). At the bottom left of the page, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved, with a link to Legal Notice and Terms & Conditions.

## Mailing Address Information

The screenshot shows a web browser window displaying the MASweb application. The browser's address bar is empty. The MASweb logo is prominently displayed at the top left of the page. Below the logo, there are navigation links for Home, Search, Reports, and Logout User: CSM. A blue banner indicates the current page is 'SCHEDULE INFORMATION'. Below this, a sub-header reads 'Schedule List for MASweb Test Site: CS# 01-0000 Site# 7315'. A series of navigation links follows: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The main content area features a table with the following columns: Schedule#, Type, Effective Date, Expire Date, Comment, and Pending Request. The table contains one data row: Schedule# 1, Type P, Effective Date 11/12/2001, Expire Date Permanent, and empty Comment and Pending Request fields. Below the table are four navigation buttons: <<, <, >, and >>. At the bottom of the page, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved, and a link to 'Legal Notice and Terms & Conditions'.

Home Search Reports Logout User: CSM

SCHEDULE INFORMATION

Schedule List for MASweb Test Site: CS# 01-0000 Site# 7315


[Contacts](#) [Dispatch Instructions](#) [Event History](#) [General Dispatch Instructions](#) [Mailing Address](#) [Schedules](#) [Site Agencies](#) [Site/System Details](#) [Zones](#)

Schedule#	Type	Effective Date	Expire Date	Comment	Pending Request
1	P	11/12/2001	Permanent		

<< < > >>

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## Schedules



[Home](#)
[Search](#)
[Reports](#)
[Logout User: CSM](#)

[SCHEDULE](#)

**MASweb Test Site: C5# 01-0000 Site# 7315**

[Contacts](#) | [Dispatch Instructions](#) | [Event History](#) | [General Dispatch Instructions](#) | [Mailing Address](#) | [Schedules](#) | [Site Agencies](#) | [Site/System Details](#) | [Zones](#)

Schedule#	1	Comment										
Type	Permanent	Effective Date	11/12/2001	Expire Date	1/1/2079							
Early Open	0:00	Alarm?	No	Page		Global						
Early Close	0:00	Alarm?	No	Page		Global						
Late Open	0:00	Alarm?	No	Page		Global						
Late Close	0:00	Alarm?	No	Page		Global						
Fail to Open Event				Page		Global						
Fail to Close Event				Page		Global						

Day	Open1	Close1	Open2	Close2	Open3	Close3	Open4	Close4	Open5	Close5	Open6	Close6
Monday		00:30	08:00									
Tuesday		00:30										
Wednesday												
Thursday		00:30	08:00									
Friday		00:30	08:00									
Saturday												
Sunday												

[HOLIDAYS FOR SCHEDULE 1](#)

Holiday	Open	Close	Pending	Request
<a href="#">Easter Sunday</a>				

## Schedule Information

Includes a link to Holidays

MASweb USER MANUAL

Page 28

The screenshot shows a web browser window displaying the MASweb interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this, a blue banner reads "HOLIDAY SCHEDULE". Underneath, a sub-header indicates "MASweb Test Site: CS# 01-0000 Site# 7315 Schedule 1". A horizontal menu contains several links: Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The main content area features a form with the following fields: "Holiday" (a dropdown menu currently showing "Easter Sunday"), "Start Date" (a text input field containing "3/31/2002"), "End Date" (a text input field containing "3/31/2002"), "Open" (a dropdown menu), and "Close" (a dropdown menu).

## Holiday Schedule

The screenshot shows the MASweb application interface. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below this, a header indicates the current site: Agency List for MASweb Test Site: CS# 01-0000 Site# 7315. A secondary menu includes links for Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The main content area features a table with the following data:

Agency #	Agency Name	Agency Address	City	Zip Code	Phone 1	Pending Request
72	Clackamas County PD				(503) 655-8911	
73	Clackamas County FD				(503) 655-8911	

Below the table are navigation buttons: <<, <, >, >>. At the bottom of the page, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved, and a link to the Legal Notice and Terms & Conditions.

## Site Agencies

Includes a link to view agency information and permit number.


The screenshot shows the MASweb application interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this is a section for AGENCY INFORMATION, specifically for MASweb Test Site: C5# 01-0000 Site# 7315. A menu of links includes Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The Agency Information form contains the following fields: Agency Type (P), Agency # (72), Agency Name (Clackamas County PD), Agency Address, City, State (OR), Zip Code, and Phone 1 ((503) 655-8911). Below the form is a section titled PERMITS FOR AGENCY 72, which contains a table with the following data:

Permit#	permit_status	Effective Date	Expire Date	Agency Name	Phone 1	Pending Request
12345	Active	12/31/1969 16:00	12/31/1969 16:00	Clackamas County PD	(503) 655-8911	

At the bottom of the screenshot, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved. Legal Notice and Terms & Conditions.

## Site Agency Information

Includes a link to view permit number.



[Home](#)
[Search](#)
[Reports](#)
[Logout User: CSM](#)

**SITE AGENCY PERMIT INFORMATION**


**MASweb Test Site: C5# 01-0000 Site# 7315**

[Contacts](#) | [Dispatch Instructions](#) | [Event History](#) | [General Dispatch Instructions](#) | [Mailing Address](#) | [Schedules](#) | [Site Agencies](#) | [Site/System Details](#) | [Zones](#)

Site Number	<input type="text" value="7315"/>
Agency #	<input type="text" value="72"/>
Permit#	<input type="text" value="12345"/>
permttype_id	<input type="text" value="S"/>
Permit Type	<input type="text" value="Sliding"/>
permstat_id	<input type="text" value="A"/>
permit_status	<input type="text" value="Active"/>
Description	<input type="text" value="BURGLARY"/>
Alarm Type	<input type="text"/>
Effective Date	<input type="text" value="12/31/1969 16:00"/>
Expire Date	<input type="text" value="12/31/1969 16:00"/>
Agency Name	<input type="text" value="Clackamas County PD"/>
Agency Address	<input type="text"/>
Agency Address2	<input type="text"/>
Phone 1	<input type="text" value="(503) 655-8911"/>
Phone 2	<input type="text"/>
Permit Type #	<input type="text" value="S"/>
Permit Type Group	<input type="text"/>
Permit Comments	<input type="text"/>
Pending Request	<input type="text"/>

## Site Agency Permit Information





[Home](#)
[Search](#)
[Reports](#)
[Logout User: CSM](#)

[SITE/SYSTEM DETAIL MAINTENANCE](#)

**MASweb Test Site: CS# 01-0000 Site# 7315**

[Contacts](#)
[Dispatch Instructions](#)
[Event History](#)
[General Dispatch Instructions](#)
[Mailing Address](#)
[Schedules](#)
[Site Agencies](#)
[Site/System Details](#)
[Zones](#)

**SITE INFORMATION**

Name	<input type="text" value="MASweb Test Site"/>	Site Type	<input type="text" value="UNK"/>
Address1	<input type="text" value="Central Station Monitoring"/>	Site Status	<input type="text" value="Active"/>
Address2	<input type="text" value="355 SW BROADWAY"/>	Occupied By Owner?	<input type="text" value="No"/>
City	<input type="text" value="ESTACADA"/>	UL Code	<input type="text"/>
State	<input type="text" value="OR"/>	Map Book Type	<input type="text"/>
Country	<input type="text" value="USA"/>	Map Page	<input type="text"/>
Zip Code	<input type="text" value="97023"/>	Map Coordinates	<input type="text"/>
Cross Street	<input type="text" value="BROADWAY"/>	CS Part#	<input type="text" value="100"/>
Phone 1	<input type="text" value="(503) 630-8961"/>	Dispatch Location	<input type="text" value="OR"/>
Timezone #	<input type="text" value="50"/>	Installer	<input type="text" value="995"/> MASweb demo account
Phone 2	<input type="text" value="(503) 630-8944"/> FAX	Service Company	<input type="text" value="995"/> MASweb demo account
Dst #	<input type="text" value="Yes"/>	Corporate Account	<input type="text"/>

**SYSTEM INFORMATION**

CS#	<input type="text" value="01-0000"/>	ATI Hours	<input type="text"/>
System Type	<input type="text" value="ML"/>	ATI Minutes	<input type="text" value="30"/>
Alt ID	<input type="text" value="010000"/>	Alt ATI Hours	<input type="text"/>
Vit #	<input type="text"/>	Alt ATI Minutes	<input type="text"/>
Telco Lease Line	<input type="text"/>	ATI Option	<input type="text" value="Timer Test Only"/>
Mailing Frequency	<input type="text" value="MONTHLY"/>	ATI Late Event	<input type="text" value="4820"/>
Panel Phone	<input type="text"/>	ATI Global Disp	<input type="text" value="FT"/>

## Site Agency Permit Information

**MASweb**

Home Search Reports Logout User: CSM

**ZONES**

**Zone List for MASweb Test Site: CS# 01-0000 Site# 7315**

[Contacts](#)
[Dispatch Instructions](#)
[Event History](#)
[General Dispatch Instructions](#)
[Mailing Address](#)
[Schedules](#)
[Site Agencies](#)
[Site/System Details](#)
[Zones](#)

**POINTS**

Zone	Comment	Restore?	Alarm?	Trouble?	Trips	Pending Request
10	FRONT OFFICE	N	N	N	0	
100		N	N	N	0	
110		N	N	N	0	
120		N	N	N	0	
20	WIRELESS	N	N	N	0	
222		N			0	Add
30	SE WINDOW	N	N	N	0	
32	OPEN	N	N	N	0	
33	CLOSE	N	N	N	0	
40		N	N	N	0	

<< < > >>

**OPEN/CLOSE**

Alarm Group	Schedule#	State	Comment	Pending Request
none	1	Armed		
none	1	Disarm		

<< < > >>

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## Zones, Points, & Open/Close

The screenshot shows the MASweb web application interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this, a blue header displays the MASweb logo. The main content area is titled 'ZONES' and shows configuration for 'MASweb Test Site: CS# 01-0000 Site# 7315'. A menu of links includes Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The configuration form for Zone 10 includes fields for Zone (10), Restore? (No), Disable? (No), Alarm Group, Equip Type, Campera Zone, and Default Camera? (No). A comment field contains 'FRONT OFFICE'. Below the form, a section titled 'PROCESSING RULES FOR ZONE 10' displays a table with one entry: State A, Event ID 8415, Event AC POWER-RES., and Comment. Navigation buttons for the table are shown below. At the bottom of the interface, a copyright notice reads: © 2001 Copyright Monitoring Automation Systems All rights reserved. Legal Notice and Terms & Conditions.

## Zones and Processing Rules

The screenshot shows a web browser window displaying the MASweb interface. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below this, a blue bar indicates the current page is 'OPEN/CLOSE ZONE'. A sub-header shows 'MASweb Test Site: CS# 01-0000 Site# 7315'. A series of navigation links includes Contacts, Dispatch Instructions, Event History, General Dispatch Instructions, Mailing Address, Schedules, Site Agencies, Site/System Details, and Zones. The main form contains several input fields: 'Alarm Group' (a dropdown menu), 'Open Event ID' (text input with 'SN001') and 'OPEN SCHED USER #' (text input), 'Close Event ID' (text input with 'SN002') and 'CLOSING SCHED USE' (text input), 'Site Sched' (dropdown menu with '1'), 'Global Sched' (dropdown menu), 'Alternate CS#' (text input), and 'Comment' (text input).

## Open / Close Zone

The screenshot shows a web browser window displaying the MASweb application. The browser's address bar is empty, and the MASweb logo is visible at the top left of the page. Navigation links for Home, Search, Reports, and Logout User: CSM are present. A blue header bar contains the text "TEST HISTORY LIST" and "Test History List for MASweb Test Site: CS# 01-0000 Site# 7315". Below this, there are links for "Site Information" and "Event History". The main content is a table with four columns: Effective Date, Expire Date, Description, and Comment. The table lists several test events, including 72-hour and 1000-hour tests. At the bottom of the table, there are navigation buttons: <<, <, >, and >>.

Effective Date	Expire Date	Description	Comment
<a href="#">3/4/2002 10:51</a>	3/7/2002 10:51	72 HOUR TEST-3 DAYS	
<a href="#">3/4/2002 10:51</a>	3/4/2002 10:51	72 HOUR TEST-3 DAYS	
<a href="#">3/4/2002 10:48</a>	3/4/2002 10:48	72 HOUR TEST-3 DAYS	
<a href="#">3/4/2002 10:44</a>	3/4/2002 10:47	1000 HOUR TEST-41 DAYS testing	
<a href="#">2/21/2002 14:29</a>	2/21/2002 14:30	1000 HOUR TEST-41 DAYS	
<a href="#">12/7/2001 09:53</a>	12/18/2001 09:53	1000 HOUR TEST-41 DAYS	
<a href="#">12/5/2001 16:43</a>	12/5/2001 16:43	1000 HOUR TEST-41 DAYS	
<a href="#">11/27/2001 16:25</a>	11/30/2001 16:25		comment
<a href="#">11/27/2001 16:08</a>	11/27/2001 16:25		
<a href="#">11/27/2001 13:33</a>	11/27/2001 14:57		

<< < > >>

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## On Test History

**MASweb**

[Home](#)   [Search](#)   [Reports](#)   [Logout User: CSM](#)

**TEST RESULTS**

**MASweb Test Site: CS# 01-0000 Site# 7315**

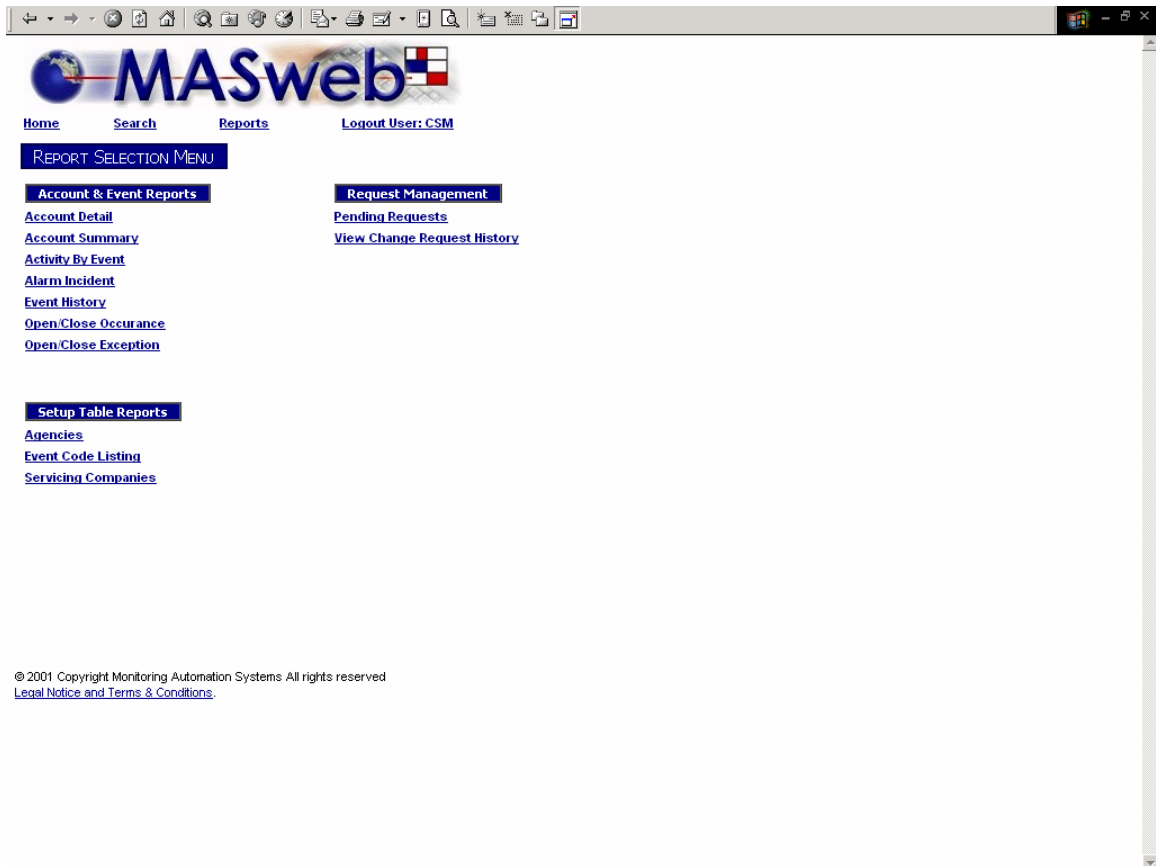
[Site Information](#)   [On-Test History List](#)   [Event History](#)

Event Date	Zone State	Event	Comment	User#	User
3/4/2002 10:51:23		Placed On Test	Cat: 72HR Expires: Mar 7 2002 10:51AM		YOUR NAME
3/5/2002 14:10:01		FAIL TO OPEN - LOG	Schedule# 1 Late time Mar 5 2002 2:10PM		

<< < > >>

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## Test Results

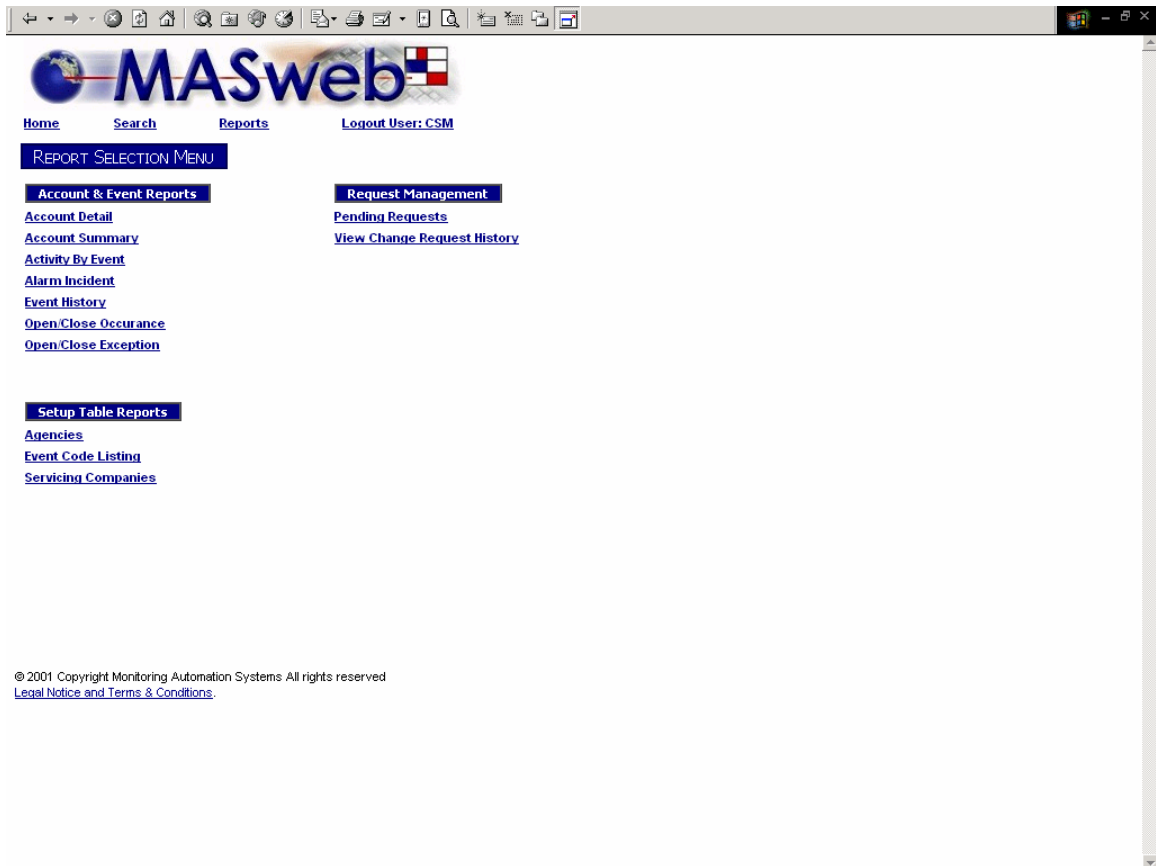


## Report Selection Menu

Reports are generated using Crystal Reports, which includes many features:

- Preview (if more than one account is listed).
- Printer icon
- Preview on/off
- Page width setting
- Page number shown with forward and back arrows
- Search on text within your report

Remember to enter information into at least one field when generating a report.



Account Detail link displays a query page to build a detailed report.

Account Summary link will display a query page by CS number.

Activity by Event link will display a query to build a report by event.

Alarm Incident link will display a query to build a report by priority.

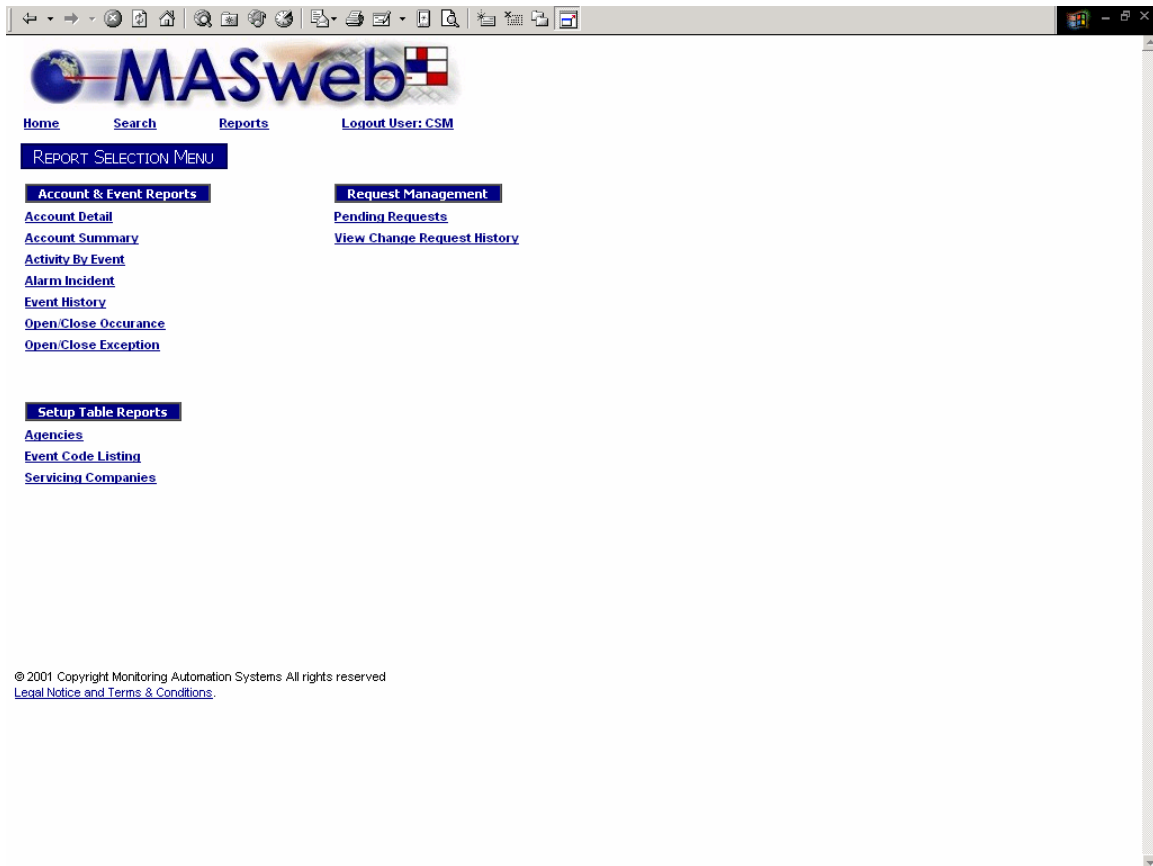
Event History link will display a query page by event number.

Open/Close Occurrence link will display a query page by account no.

Open/Close Exception link will display a query page by event code.

Agencies link will display a query page by agency (PD, FD, etc.).





Event Code Listing link will display a query page of all event codes.

Servicing Companies link will display a query page for all companies available to your login authorization.

Pending Requests link will display a query page for all requests you have sent from MASweb to CSM that have not been accepted.

View Change Request History link will display a query page for all requests you have sent from MASweb to CSM.



CENTRAL STATION MONITORING  
UL® Listed Supervising Station

The screenshot shows a web browser window displaying the MASweb application. The browser's address bar is empty, and the MASweb logo is visible at the top left. Below the logo are navigation links: Home, Search, Reports, and Logout User: CSM. A blue header bar contains the text "SITE DETAIL REPORT SELECTION" and "Enter or Select criteria for this report". Below this, there are four input fields for report criteria: "Start/End Service Company" (with values 0 and 999999999), "Start/End CS#" (with empty fields), "Corporate Account Service Company" (with an empty field), and "STA Zone? (System Defaults)" (with value N). A "View Report" button is located below the input fields. At the bottom left of the browser window, there is a copyright notice: "© 2001 Copyright Monitoring Automation Systems All rights reserved" and a link to "Legal Notice and Terms & Conditions".

## Account Detail



CENTRAL STATION MONITORING  
UL® Listed Supervising Station

The screenshot shows a web browser window displaying the MASweb interface. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below the navigation is a blue header bar with the text "ACCOUNT SUMMARY REPORT SELECTION". Underneath, a sub-header reads "Enter or Select criteria for this report". The main area contains a form with the following fields and controls:

- Start/End CS#: Two text input boxes.
- Start/End Site#: Two text input boxes.
- Service Company Type: A dropdown menu with "Servicing" selected.
- Start/End Service Company#: Two text input boxes.
- Start/End Name: Two text input boxes.
- Start/End City: Two text input boxes.
- Start/End State: Two text input boxes.
- Sort By: A dropdown menu with "Corporate Account" selected.
- Secondary Sort: A dropdown menu with "CS#" selected.
- Two "Ascending" dropdown menus for sorting order.
- A "View Report" button at the bottom of the form.

At the bottom of the page, there is a copyright notice: "© 2001 Copyright Monitoring Automation Systems All rights reserved" and a link to "Legal Notice and Terms & Conditions".

## Account Summary Report Selection



CENTRAL STATION MONITORING  
UL® Listed Supervising Station



[Home](#)   [Search](#)   [Reports](#)   [Logout User: CSM](#)

**ACTIVITY BY EVENT SELECTION**

**Enter or Select criteria for this report**

Start/End CS#	<input type="text"/>	<input type="text"/>
Start/End Service Company#	<input type="text"/>	<input type="text"/>
Service Company Type	Servicing <input type="text"/>	
Start Date/Time	<input type="text" value="3/7/2002"/>	<input type="text" value="00:00:00"/>
End Date/Time	<input type="text" value="3/7/2002"/>	<input type="text" value="23:59:59"/>
Start/End Site Location	<input type="text"/>	<input type="text"/>
Starting Event ID /	<input type="text" value="1"/>	<input type="text"/>
Ending Event ID	<input type="text" value="100"/>	<input type="text"/>
Sort By	Ascending <input type="text"/>	
<input type="button" value="View Report"/>		

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## Account by Event

The screenshot shows a web browser window with the MASweb logo and navigation menu. The main content area is titled "ALARM INCIDENT REPORT SELECTION" and contains a form for entering search criteria. The form includes fields for "From CS#" (FIRST), "To CS#" (LAST), "From Date" (3/7/2002), "Time" (00:00:00), "To Date" (3/7/2002), "Time" (23:59:59), "From Priority" (0), and "To Priority" (255). A "View Report" button is located below the form. The browser's address bar and toolbars are visible at the top of the window.

Home Search Reports Logout User: CSM

ALARM INCIDENT REPORT SELECTION

Enter or Select criteria for this report

From CS#

To CS#

From Date  Time

To Date  Time

From Priority

To Priority

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## Account Incident

The screenshot shows a web browser window with the MASweb application. The browser's address bar is empty, and the MASweb logo is visible in the top left. The navigation menu includes Home, Search, Reports, and Logout User: CSM. The main content area is titled "EVENT HISTORY REPORT SELECTION" and contains a sub-header "Enter or Select criteria for this report". The form includes several input fields: Start/End CS#, Start/End Site#, Service Company Type (a dropdown menu set to "Servicing"), Start/End Service Company#, Start/End Name, Start/End City, Start/End State, Start Date/Time (3/7/2002 00:00:00), End Date/Time (3/7/2002 23:59:59), and Reporting Codes to Include (0123456789 ABCDEFGHIJKLMNOPQRSTUVWXYZ). A "View Report" button is located below the form. At the bottom left, there is a copyright notice: "© 2001 Copyright Monitoring Automation Systems All rights reserved. Legal Notice and Terms & Conditions."

## Event History Report Selection

When deciding which Reporting Codes to include, you may use the default or modify the list with individual codes separated with a comma.

The screenshot shows a web browser window displaying the MASweb application. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below the menu, a blue button labeled 'OPEN/CLOSE REPORT SELECTION' is visible. Underneath this button is a dark blue bar with the text 'Enter or Select criteria for this report'. The main content area contains several input fields for report criteria: 'From CS#' with the value 'FIRST', 'To CS#' with the value 'LAST', 'From Date' with the value '3/7/2002', 'Time' with the value '00:00:00', 'To Date' with the value '3/7/2002', and 'Time' with the value '23:59:59'. A 'View Report' button is located below these fields. At the bottom left of the page, there is a copyright notice: '© 2001 Copyright Monitoring Automation Systems All rights reserved' and a link to 'Legal Notice and Terms & Conditions'.

## Open / Close Occurrence

## Event Codes for Open/Close Exception Reports

For supervised accounts use:

- 32 as the event code for a normal open
- 33 as the event code for a normal close
- SN001 as the event code for open by user number
- SN002 as the event code for close by user number
- 1113 as the event code for open by user name
- 1114 as the event code for close by user name

For unsupervised log only accounts use:

- 9995 as the event code for an ordinary open
- 9996 as the event code for an ordinary close
- 443 as the event code for an ordinary open by user number
- 444 as the event code for an ordinary close by user number
- SB006 as the event code for an ordinary open by user name
- SB007 as the event code for an ordinary close by user name



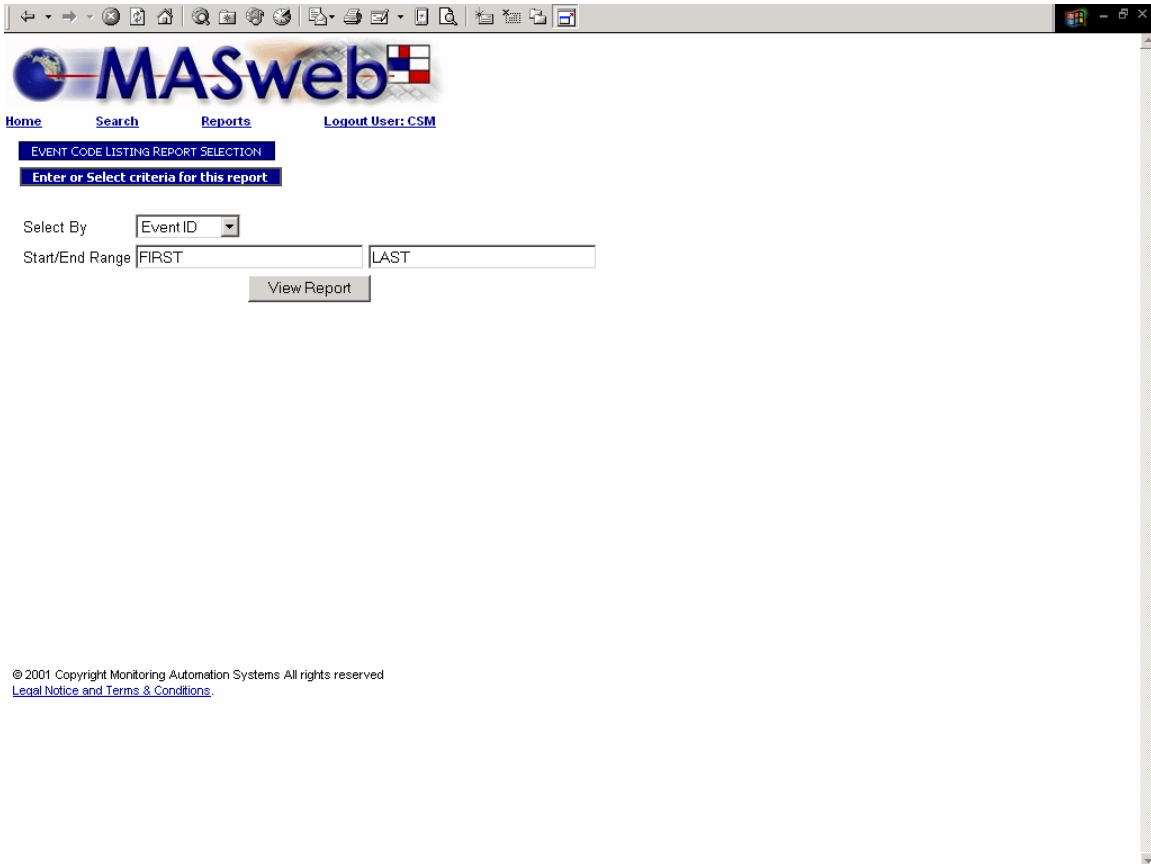
The screenshot shows a web browser window displaying the MASweb application. At the top, there is a navigation menu with links for Home, Search, Reports, and Logout User: CSM. Below the navigation menu, the page title is 'AGENCY LISTING REPORT SELECTION' and a sub-header reads 'Enter or Select criteria for this report'. The form contains the following fields and controls:

- Agency Type: A dropdown menu currently set to 'All'.
- Start/End Agency Number: Two adjacent text input boxes.
- Start/End Agency Name: Two adjacent text input boxes.
- Sort By: A dropdown menu set to 'Agency Number' and a second dropdown menu set to 'Ascending'.
- A 'View Report' button located below the sorting options.

At the bottom of the page, there is a copyright notice: © 2001 Copyright Monitoring Automation Systems All rights reserved. Below the notice is a link for [Legal Notice and Terms & Conditions](#).

## Agency Listing Report Selection

You may search for all agencies or for a specific type of agency.



## Event Code Listing

Home Search Reports Logout User: CSM

SERVICE COMPANY LISTING REPORT SELECTION

Enter or Select criteria for this report

Service Company Type All

Sort By Service Company Number Ascending

View Report

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## Servicing Companies

Home Search Reports Logout User: CSM

PENDING REQUEST REPORT SELECTION

Enter or Select criteria for this report

Start/End CS#

Start Date/Time

End Date/Time

Sort By

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## Pending Request Report Selection



## Change Request History

The screenshot shows the MASweb web application interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: CSM. Below this is a section for ACCOUNT INFORMATION, specifically for MASweb Test Site: CS# 01-0000 Site# 7315. The interface is divided into two main columns. The left column contains a form with the following fields: Name (MASweb Test Site), Address1 (Central Station Monitoring), Address2 (355 SW BROADWAY), City (ESTACADA), State (OR), Zip Code (97023), Phone 1 ((503) 630-8961), and Phone 2 ((503) 630-8944). The right column is titled CURRENT STATUS and lists various system statuses: In Alarm Status No, 24 Hour Alarm Activity No, Open No, Closed No, Service Jobs Pending No, On Test No (with a Modify link), Out of Service No (with a Modify link), Pending Changes 1, and In Collections No. At the bottom of the right column, there are links for View Open/Close Status and View On-Test History. A copyright notice at the bottom left reads: © 2001 Copyright Monitoring Automation Systems All rights reserved. Legal Notice and Terms & Conditions.

## Placing a System On or Off Test

Authorized users can place an account 'on test' or 'off test' by following the On Test Modify link.

Home Search Reports Logout User: mbaker

**PLACE ON/OFF TEST**

**MASweb Test Site: CS# 01-0000 Site# 7315**

[Site Information](#) [Event History](#)

Name \* MASweb Test Site

Address1 \* Central Station Monitoring

City ESTACADA OR 97023

Phone 1 (503) 630-8961 x

**TEST STATUS INFORMATION**

On Test  Test to Expire

Login Password  Your login password is required to place an account on or off Test.

Comment

**OUT OF NORMAL ZONE LIST**

There are no Zones Out of Normal

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Following the On Test Modify link brings you to the PLACE ON/OFF TEST window.

If you click on the Update button, you will then be able to use the drop-down menu next to 'On Test' and choose Yes to place this account in test or choose No to take the system off test.

**CAUTION:** Once a system is placed 'On Test', no action will be taken by the central station for **any** signal received from the account as long as it remain 'On Test'. All signals received while 'On Test' will be logged to history.

The screenshot shows a web browser window displaying the MASweb interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: mbaker. Below this is a section titled 'PLACE ON/OFF TEST' with a sub-header 'MASweb Test Site: CS# 01-0000 Site# 7315'. There are links for Site Information and Event History. The main form contains several input fields: Name (MASweb Test Site), Address (Central Station Monitoring), City (ESTACADA) with an OR field for ZIP (97023), and Phone (503) 630-8961. A 'TEST STATUS INFORMATION' section includes an 'On Test' dropdown menu set to 'No', a 'Test to Expire' field, a 'Login Password' field with a masked password and a note that a password is required, and a 'Comment' field. At the bottom of the form are 'Save Changes' and 'Cancel' buttons. Below the form is an 'OUT OF NORMAL ZONE LIST' section with the text 'There are no Zones Out of Normal'. At the very bottom of the page, there is a copyright notice: '© 2001 Copyright Monitoring Automation Systems All rights reserved' and a link to 'Legal Notice and Terms & Conditions'.

Each time you choose to place a system in test or off test, you must enter your password in the Login Password field, and then click on the Save Changes button. This will record your action to the account history along with any comments you wish to add in the Comments field.



The screenshot shows a web browser window displaying the MASweb interface. At the top, there is a navigation bar with links for Home, Search, Reports, and Logout User: mbaker. Below this is a section titled 'PLACE ON/OFF TEST' with a sub-header 'MASweb Test Site: CS# 01-0000 Site# 7315'. There are links for 'Site Information' and 'Event History'. The main form contains fields for Name (MASweb Test Site), Address1 (Central Station Monitoring), City (ESTACADA OR 97023), and Phone 1 ((503) 630-8961). A 'TEST STATUS INFORMATION' section includes an 'On Test' dropdown set to 'Yes', a 'Test to Expire' date field showing 'Apr 18 2002 7:56AM', a 'Login Password' field with a note 'Your login password is required to place an account on or off Test.', and a 'Comment' field. At the bottom of this section are 'Update', 'Add', and 'Delete' buttons. Below the form is an 'OUT OF NORMAL ZONE LIST' section with the text 'There are no Zones Out of Normal'. At the very bottom of the page, there is a copyright notice: '© 2001 Copyright Monitoring Automation Systems All rights reserved' and a link to 'Legal Notice and Terms & Conditions'.

If you have chosen to place an account On Test, once you click on the Save Changes button, the account will be placed on test for a predetermined length of time. The test expiration date and time will be displayed in the Test to Expire field.

The predetermined test time is set by CSM.



---

## Contact Information

### **Central Station Monitoring**

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(503) 630-6630 fax

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